

**Gareth Owens LL.B Barrister/Bargyfreithiwr**  
Chief Officer (Governance)  
Prif Swyddog (Llywodraethu)



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To: Cllr Helen Brown (Chair)

Councillors: Pam Banks, Gillian Brockley, Tina Claydon, Geoff Collett,  
Rosetta Dolphin, David Evans, Dennis Hutchinson, Ted Palmer, Kevin Rush,  
Dale Selvester and Linda Thew

29 February 2024

Dear Sir/Madam

**NOTICE OF HYBRID MEETING**  
**COMMUNITY & HOUSING OVERVIEW & SCRUTINY COMMITTEE**  
**WEDNESDAY, 6TH MARCH, 2024 at 10.00 AM**

Yours faithfully

Steven Goodrum  
Democratic Services Manager

Please note: Attendance at this meeting is either in person in the Delyn Committee Room, Flintshire County Council, County Hall, Mold, Flintshire or on a virtual basis.

The meeting will be live streamed onto the Council's website. The live streaming will stop when any confidential items are considered. A recording of the meeting will also be available, shortly after the meeting at <https://flintshire.public-i.tv/core/portal/home>

If you have any queries regarding this, please contact a member of the Democratic Services Team on 01352 702345.

## A G E N D A

### 1 **APOLOGIES**

**Purpose:** To receive any apologies.

### 2 **DECLARATIONS OF INTEREST (INCLUDING WHIPPING DECLARATIONS)**

**Purpose:** To receive any Declarations and advise Members accordingly.

### 3 **FORWARD WORK PROGRAMME AND ACTION TRACKING** (Pages 5 - 14)

Report of Overview & Scrutiny Facilitator

**Purpose:** To consider the Forward Work Programme of the Community & Housing Overview & Scrutiny Committee and to inform the Committee of progress against actions from previous meetings.

### 4 **AUDIT WALES REPORT: HOMELESSNESS SERVICES – FLINTSHIRE COUNTY COUNCIL** (Pages 15 - 32)

Report of Chief Officer (Housing and Communities) - Cabinet Member for Housing and Regeneration

**Purpose:** To share with the Committee the findings of the Audit Wales review into Homeless Prevention at Flintshire Council and seek approval to provide formal Organisational Response to Audit Wales.

### 5 **HOMELESSNESS AND ROUGH SLEEPER UPDATE REPORT AND HOMELESSNESS POLICY** (Pages 33 - 76)

Report of Chief Officer (Housing and Communities) - Cabinet Member for Housing and Regeneration

**Purpose:** To provide an annual update on the work ongoing to mitigate Homelessness and support provided to rough sleepers, together with the Homelessness Policy.

**6 DYNAMIC RESOURCE SCHEDULING SYSTEM (DRS) UPDATE (Pages 77 - 84)**

Report of Chief Officer (Housing and Communities) - Cabinet Member for Housing and Regeneration

**Purpose:** To provide an overview and update on the newly procured Dynamic Resource Scheduler (DRS), the changes that have been made to the service during the testing stages of the pilot along with new measures that have been implemented to improve overall customer satisfaction with regards to the service provided.

**7 VOID MANAGEMENT (Pages 85 - 86)**

Report of Chief Officer (Housing and Communities) - Cabinet Member for Housing and Regeneration

**Purpose:** To provide an update to the Committee on the number of Void properties and the work being undertaken to bring the properties back into use.

***Please note that there may be a 10 minute adjournment of this meeting if it lasts longer than two hours***